## **Enrollment For Vocational Rehabilitation Services** DR 210 (REV 12/21)

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Please complete this form to request vocational rehabilitation services. If you need assistance, a Department of Rehabilitation staff member would be happy to assist you.

*Required Field				
*Last Name:				
*First Name:		Middle Name:		
Other Name(s) Used:				
*Date of Birth:				
Phone Number:				
Email:				
Gender: Male	☐ Female	Decline to State		
*Street Address:	Mailing Ad	ldress (if different):		
What is your race and ethnicity? (check all that may apply)				
American Indian/Alaskan Native Asian Indian Black or African American				
☐ Cambodian ☐ Chinese ☐ Filipino ☐ Guamanian or Chamorro ☐ Hawaiian				
☐ Hispanic or Latino ☐ Japanese ☐ Korean ☐ Laotian ☐ Other Pacific Islander				
☐ Samoan ☐ Vietnamese ☐ White ☐ Decline to State				
*Where do you reside?				
☐ Private Residence ☐ A	Adult Correctional Facility			
☐ Nursing Home ☐ 0	☐ Community Residential Facility or Group Home			
☐ Halfway House ☐ F	☐ Homeless/Shelter			
☐ Rehabilitation Facility ☐ S	☐ Substance Abuse Treatment Center ☐ Other			
*What is your primary source of money or income?				
☐ Family and Friends		Personal Income		
☐ Public Support (SSI, SSDI, TANF, etc.) ☐ All Other Sources				

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\*Who referred you to the Department of Rehabilitation? Some examples are Community Rehabilitation Programs, Community Partners/Schools, Family/Friends, Employers, Other State Agencies, and Self-referral.

*What amount of money do you get each month from the following sources?				
SSI Aged	SSI Blind	SSI Disabled (SSI)		
Veterans' Disability Benefits at Application SS				
Temporary Assistance for Needy Families (TANF)				
General Assistance (State or Local) Wor		Workers' Compensation		
Unemployment Insurance _	Other Disability	y Other		
*What type of medical insurance do you have?				
☐ Affordable Care Act Exchange (Obamacare) ☐ Medicare Medicaid/Medi-Cal				
☐ Private Insurance Through Other Means ☐ Medicare				
☐ Private Insurance Through Own Employer Soon ☐ None				
☐ Private Insurance Through ☐ Public Insurance from Other Sources				
Own Employer				
*Are you a Veteran?	☐ Yes	□No		
*Did you graduate from High School? (Select from options below)				
Yes, Year?	No GED or Equiva	alent, Year?		
If you are in high school, please answer the following questions:				
*Do you have an Individua	lized Education Program	(IEP)? ☐ Yes ☐ No ☐ Not Sure		
*Do you have a Section 50	04 Plan?	☐ Yes ☐ No ☐ Not Sure		

<sup>\*</sup>Describe your disability or disabilities.

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*Describe how your disability(ies) impact you in your daily activit current or future job.	ies, school, or
*Describe what type of assistance you might require, or how you Department of Rehabilitation to help? Some examples are Job E Counseling, Training, Education, Job Search and Placement Ass Assistive Technology.	xploration and Career
Are you or will you be legally authorized to work in the United Sta	ates? 🗌 Yes No
By signing below, I am requesting vocational rehabilitation service competitive integrated employment and confirm that the informat above is accurate to the best of my knowledge.	
*Applicant's Signature	Date Signed
*Parent/Guardian's Signature (required for minor)	Date Signed
*Counselor's Signature	Date Signed

The California Information Practices Act of 1977 (Civ. Code § 1798.17) and the Federal Privacy Act (5 U.S.C. § 552a) require this notice be provided to individuals when collecting personal information. The information requested on this form is necessary for the limited purposes of determining eligibility for vocational rehabilitation services, identification of individuals, or meeting the Department of Rehabilitation's reporting requirements. (29.U.S.C § 705(2); 34 C.F.R. § 361.38; and Welf. & Inst. Code §§ 19005 and 19011). Please do not provide any personal information on this form that is not requested.

#### YOUR RIGHTS AND REMEDIES

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If questions or issues arise while you are an applicant or a consumer of the Department of Rehabilitation (DOR), talk with your Rehabilitation Counselor. You may also request an informal meeting with your Rehabilitation Counselor's Team Manager.

You have the right to request an administrative review with the District Administrator. You may also seek, as set forth below, an administrative review concurrently with a formal request for mediation and/or fair hearing. However, most problems can be resolved informally and more quickly at the district level. You may bring a family member, other representative, or advocate with you any time you meet with the DOR staff.

**CLIENT ASSISTANCE PROGRAM.** To seek an advocate or for information regarding vocational rehabilitation services or the appeal process, the Client Assistance Program (CAP) administered by Disability Rights California may be available to assist you. Information is available at <a href="mailto:the Disability Rights California website">the Disability Rights California website</a> (<a href="http://www.disabilityrightsca.org">http://www.disabilityrightsca.org</a>), by phone at 800-776-5746 or 800-719-5798 TTY/TDD (Telecommunication Device for the Deaf and Hard of Hearing), or at the <a href="mailto:DOR website">DOR website</a> (<a href="http://www.dor.ca.gov">http://www.dor.ca.gov</a>).

You have the right to take any of the following steps should issues arise:

**REHABILITATION COUNSELOR.** Most misunderstandings and issues can be resolved by talking them over with your Rehabilitation Counselor. It is your responsibility to let your Rehabilitation Counselor know there is an issue.

**TEAM MANAGER.** If you believe that you and your Rehabilitation Counselor cannot resolve the issue, you may request an informal meeting with the Team Manager to discuss the issue.

ADMINISTRATIVE REVIEW. You may request an administrative review by the District Administrator within one year of the action or decision. An administrative review decision will be rendered within 15 calendar days of the date of your request, unless you agree to a later date. If you disagree with an administrative review decision, you may file a request for fair hearing within 30 calendar days of the receipt of the written decision of your administrative review.

**MEDIATION.** Mediation is another option for resolving disputes with the DOR. You may file a request for confidential mediation within one year of the DOR action or decision with which you disagree. A qualified, impartial mediator can help you find solutions that are satisfactory to you and the DOR. If the DOR agrees to mediate, the mediation will be held within 25 calendar days from receipt of the request, unless you agree to a later date. A written request for mediation and/or fair hearing may be filed concurrently.

**FAIR HEARING.** If you are dissatisfied with any action or decision of the DOR relating to your application or receipt of vocational rehabilitation services, you may file a request for a fair hearing within one year of the DOR action or decision or within 30 calendars days of the receipt of written decision of your administrative review (see above). A fair hearing will be held within 60 calendar days of the receipt of your written request, unless you agree to a later date. At the hearing, you may appear in person, and may be accompanied by a representative or advocate of your choice. It may be to your benefit to first work through the administrative

### YOUR RIGHTS AND REMEDIES

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review process or mediation (see above) before requesting a fair hearing. If you are not satisfied with the fair hearing decision, you may file a Writ of Mandate with the California Superior Court within six months of the decision.

To request a mediation and/or fair hearing, please obtain form DR 107 Request for Mediation and/or Fair Hearing from one of the following options: contact the DOR Mediation and Fair Hearing Office by phone at 916-558-5860 or by email at <a href="mailto:DOR Appeals Info">DOR Appeals Info</a> (appealsinfo@dor.ca.gov); visit the <a href="mailto:DOR website">DOR website</a> (http://www.dor.ca.gov); or contact a CAP advocate (see CAP contact information above).

**DISCRIMINATION.** If you believe that the DOR or its contractor or grantee has unlawfully discriminated against you because of one or more of the following protected categories, your race, color, religion, ancestry, physical or mental disability, national origin, medical condition, genetic information, sexual orientation, marital status, age, gender, gender identity, gender expression, military status, or veteran status or retaliation, you have the right to pursue the following options: 1) Make an oral or written request for an administrative review to the District Administrator, who oversees the office where your case is assigned. The request should include: your name, address, and phone number; the name and title of the person against whom the complaint is being made; a description of the alleged discrimination; the protected category; and the remedy being sought. 2) File a discrimination complaint directly with DOR's Office of Civil Rights (OCR). For more information or to obtain a discrimination complaint form contact the DOR's OCR directly by phone at 916-558-5850.

3) File a complaint with the U.S. Department of Education's Office for Civil Rights. For more information contact the U.S. Department of Education's Office for Civil Rights directly by telephone at 800-421-3481.

Requests for administrative review and complaints of discrimination must be made within 180 days of the date of alleged discrimination.